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DESKRIPSI

Organizational behaviour as an agreed practices applied in a company is concerned with matters of individual or group performance within an organization which are meant to direct the workers and the organization life for better present and future company goals. One of the functions is to organize the interpersonal relationships among the workers to achieve the company's common goals. Superior-subordinate relationship as one form of interpersonal relationships refers to a strong bond between subordinates and their superior which exists or emerges to work for company purposes. One of the dilemmas facing superior-subordinate relationship is how to solve conflicts when a subordinate is in conflict with a superior; whether to stand down with the boss by following his instructions or not. This dilemma is the focus of Sasser's case study 'Challenge the boss or stand down?'

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